



## The Benefits

**CONTINUUM** – The ASAM Criteria Decision Engine is a comprehensive assessment tool that helps clinicians organize treatment priorities and recommend the least intensive, but most safe, efficient and effective care placement. Developed after more than 20 years of research, CONTINUUM is the only product authorized by the American Society of Addiction Medicine (ASAM) to produce an accurate ASAM dimensional assessment and level of care recommendation.

**GET BETTER PATIENT OUTCOMES:** Research shows that treatment matching with CONTINUUM is associated with...

- Increased initial patient engagement
- Better patient retention in treatment over time
- Less substance use disorder severity
- Lower hospital utilization

**SEE THE ROI:** Based on customer reports from beta testing and demonstration project phases, CONTINUUM could save money by...

- Reducing staff hours by speeding up telephonic prior authorization and Utilization Review (UR)
- Gaining easier approvals for payer reimbursement

- Greater success securing treatment funding with public (block grant & Medicaid) and commercial payers

### **With CONTINUUM, clinicians can easily...**

- Conduct a comprehensive biopsychosocial patient risk and needs assessment based on all six ASAM Criteria Dimensions
- Determine the ASAM Criteria Level of Care recommendation, including continued stay and transfer recommendations
- Obtain ASI\* Severity Subscale Composite Scores: Medical, Alcohol, Drug, Psychological, Employment, Family/Social and Legal (\*Addiction Severity Index)
- Complete CIWA and CINA\*\* withdrawal assessments (\*\*Clinical Institute Withdrawal/Narcotic Assessments)
- Organize all critical information for effective managed care evaluations

Revolutionize your assessment process with the sophistication, comprehensiveness and clinical “look and feel” of CONTINUUM. Programs from Maryland to Alaska that used CONTINUUM during the national demonstration project looked forward to using it in ongoing clinical practice.

## The Data – Better for Patients, Better for Providers

### Study by MGH/Harvard Scientists:

- Matching patients with the appropriate level of care reduces no-shows to initial care by 25% and equates to increased revenue

Gastfriend DR, Addiction Treatment Matching, Haworth Press, Binghamton NY, 2004



**CONTINUUM** can reduce your staff's UR burden, improve payment authorization and save patient worry. Programs in the beta test and demonstration project reported substantial numbers of hours saved per patient on prior authorization and UR – *with both commercial AND public payers.*

## 30% better retention at 3 months

### Norway Data, Using CONTINUUM:

- Patients appropriately matched to a level of care have 30% better retention rates at 3 months, leading to higher revenues and better patient morale
- Matched patients have 2 to 3 times better multidimensional outcomes at 3 months

### Case Study from Harvard Business School:

- The nation's largest private, for profit behavioral health provider devotes 3 to 5 FTEs per center to Utilization Review (UR):
  - ~20% of cases are contested by payers
  - ~30% of MD time is lost interacting w/payers
- Study showed use of CONTINUUM to demonstrate proper placement for prior authorization could yield **substantial savings**

Hoopfer S, et al. ASAM PPC Assessment Software Business Plan. Harvard Business School Volunteer Consulting Organization, 2011



## 2 to 3 Times better multidimensional outcomes at 3 months

For more information about the CONTINUUM software, email us at:

[asamcriteria@asam.org](mailto:asamcriteria@asam.org)

For sales or distributor inquiries, email us at:

[continuumsales@feisystems.com](mailto:continuumsales@feisystems.com)



Focused eHealth Innovations